



WASATCH
COMMUNITY
GARDENS

Conflict Resolution Process

Wasatch Community Gardens (WCG) Community Garden Program has established the following Conflict Resolution Process for addressing conflicts when they arise between community members and program staff. The WCG Community Garden Program is committed to best practices for conflict resolution, including listening to concerns, applying consistent standards in decision-making, and treating all parties with respect.

1. Talk Directly to the Person in Conflict

If you have a concern or conflict with another gardener, the first step is to seek to resolve your concern with them directly and respectfully. If you have any concern for your personal safety in directly approaching another gardener, you should skip this step and address your concerns to your WCG Garden Manager or another WCG staff member.

2. Talk to your Garden Manager

If you are not able to resolve your concern or conflict directly with another gardener, or if you have a concern or conflict with your WCG Garden Manager, please contact your WCG Garden Manager directly. They will seek to resolve the concern with you. If there are multiple people involved in the conflict, they will attempt to hear from all parties involved in the conflict before determining a fair resolution consistent with WCG's Garden Policies. In some cases, your WCG Garden Manager may choose to refer arbitration of the conflict to another WCG staff member. If you have any concern for your personal safety in directly approaching your WCG Garden Manager, you should skip this step and submit a formal complaint.

3. Submit a Formal Complaint

If you are not able to resolve a concern or conflict with your WCG Garden Manager, you may submit a formal complaint to the Community Garden Program Director or Executive Director. Complaints must be submitted in writing to susan@wasatchgardens.org or director@wasatchgardens.org, or the mailing address below.

Wasatch Community Gardens
c/o Susan Finlayson, Community Garden Program Director
824 S 400 W, Ste 127
Salt Lake City, UT 84101

Please include your name, contact information, times you can be reached, and a description of your concerns.